Carolyn Higginbotham has been named the first quarterly JOB WELL DONE award winner of 2015! The award is presented to an employee who consistently delivers outstanding work, regularly going far beyond what is expected – which Carolyn exemplified during the cold and wintry start to 2015.

As you probably remember, over the course of several weeks, winter weather had a major impact on the University – the most in recent memory – forcing the University to delay opening, cancel classes or close completely on several occasions.

Even with the frigid temperatures and hazardous conditions, Carolyn still reported to work at the Blue Ram convenience store first thing each morning, even on days that the campus was closed. She knew that there would still be emergency workers and others on campus who would need a cup of coffee or a morning snack to boost their energy and keep them nourished, so she braved the elements and came in to do what she does best – and that is to be of service to others.

Congratulations, Carolyn, and thank you for representing Auxiliary Services in such a professional and admirable manner!

Remember, the Job Well Done award is presented every January, April, July and October by the director of Auxiliary Services, based on nominations reviewed and recommended by the Employee Recognition Committee. It’s a component of Auxiliary Services’ Employee Recognition Program that also recognizes new employees, birthdays, years of service and two other performance awards – On The Spot and RAM (Recognition of Achievement and Merit) awards. The goal of this program is to recognize outstanding performance among employees while creating an environment of teamwork and camaraderie across Auxiliary departments.

To nominate an employee for a Job Well Done award, complete an online nomination form at: http://go.unc.edu/By9q5.
Carolina Dining Services earns national Gold Award

Congratulations to Carolina Dining Services, which recently earned top honors on behalf of the University of North Carolina at Chapel Hill in the National Association of College & University Food Services’ (NACUFS) 2015 Sustainability Awards contest!

CDS was named winner of the Gold Award in the category of ‘Outreach and Education,’ in recognition of its highly successful Feeding the 5,000 campaign. Feeding the 5,000 is a worldwide initiative with the goal of empowering and inspiring the global community to enact positive solutions to the global issue of food waste. As part of the campaign, CDS hosted a free lunch this past October and invited the entire UNC community to attend and partake in a meal that consisted entirely of food that would have otherwise been wasted. This was the first time such an event had been held at a college or university.

By the end of the day, the goal of feeding five thousand was greatly surpassed, as 9,300 people were fed a wholesome meal that consisted of 675 gallons of stew, 6,000 servings of cobbler and more than 8,000 toast points.

The NACUFS Sustainability Awards recognize and honor colleges and universities that have demonstrated outstanding leadership in the promotion and implementation of environmental sustainability, specifically as it relates to campus dining operations.

The annual awards contest recognizes excellence in sustainable campus dining with a gold, silver, and bronze award in five operational categories:

- Procurement Practices
- Energy and Water Conservation
- Waste Management
- Materials and Resources
- Outreach and Education

The University will be recognized during an Awards Breakfast at NACUFS’ National Conference later this summer. In addition, as a Gold Award winner, the University is automatically in contention for the Sustainability Awards Grand Prize, chosen from the Gold Award winners in each of the above categories.

Keep your fingers crossed, and don’t miss the next edition of INSIDE AUXILIARY SERVICES to find out if Carolina Dining Services and the University walk away with the Grand Prize!
Auxiliary Services provides a vital service to students on campus — many of whom are living on their own for the first time and are sure to appreciate that this comfort of home is available in their campus residence.

Laundromats are located in every residential community on campus, providing a safe and convenient location for students to clean and dry their clothes. These self-serve facilities are available to residents 24 hours a day, seven days a week, and are equipped with Energy Star rated, high-efficiency machines that clean effectively, help save time and are gentle on clothes and the environment. The high-efficiency, front loading machines hold more clothes and use less water than conventional laundry equipment, saving both time and energy. Machines accept One Card Expense Account funds (they do not accept quarters, cash or personal debit/credit cards).

Campus Laundromats also feature CaroLaundry, an internet and mobile technology application that allows students to check the status of washers and dryers in the laundry room without having to set foot outside of their dorm room. Users can see which machines are available, put a 5-minute hold on a machine, set up e-mail/text notifications to let them know when their laundry cycle is done and also send a notification to the last user to let them know that their clothes are ready.

Another similar service is also available on campus, courtesy of Auxiliary Services, but this one meets the laundry needs of various departments across campus.

UNC Laundry Services provides wash and press laundry services for departmentally-owned items such as lab coats, towels, tablecloths and sheets. Auxiliary Services offers this service to the University through a contract with Alsco, Inc.

The Medical School, medical and research facilities and more than 100 departments across campus take advantage of this valuable service that ensures departments have clean and sanitary items and that employees look neat and professional in spotless uniforms.

Auxiliary Services’ Marc Baker manages and oversees the operations of both campus Laundromats and departmental Laundry Services. Both of these services are 100% receipt supported, meaning no State Budget money funds their operations, so their success relies on customers receiving the highest quality and most dependable services.

So the next time you see a sharp dressed student on campus or a doctor or researcher in a pristine white coat, know that there’s a good chance Auxiliary Services played a major role in their striking appearance!
Meet Brad Ives,
Associate Vice Chancellor for Campus Enterprises

Brad Ives joined the University in May as the new Associate Vice Chancellor for Campus Enterprises.

In this new role, Brad provides oversight for Auxiliary Services, Energy Services, Transportation and Parking, Student Stores, and Trademarks and Licensing. This encompasses a $175 million budget with a team of approximately 650 University employees and 450 contracted employees.

Brad brings a wealth of both public and private sector expertise to the University. He most recently served as Assistant Secretary for Natural Resources with the NC Department of Environment and Natural Resources (DENR), where he managed a $120 million budget and 2,000 employees in five divisions.

He also has extensive experience and interest in renewable energy, as managing partner of Davidson River Capital, chief executive officer for Integro Earth Fuels, and founder and chief executive officer of Illumination Renewables, LLC. Brad was also managing director of Babson Capital Management, LLC, where he led investments in an energy technology venture capital fund and led fundraising for two funds totaling more than $300 million.

In addition to his finance and environmental experience, Brad has a legal background, founding a special finance legal practice in Charlotte in the 1990s.

He is described as a true blue Tar Heel – a Morehead-Cain Scholar who obtained his Juris Doctor (J.D.) from UNC-Chapel Hill in 1989 after receiving his Bachelor of Arts in Political Science at the University.

“The education I received at UNC launched a lifetime of wonderful opportunities for me,” Ives said upon being named Associate Vice Chancellor. “I look forward to helping the current generation of students to enjoy similar opportunities while ensuring that campus operations are national leaders in environmental responsibility and financial efficiency.”

Ives hit the ground running from day one, and has familiarized himself with Auxiliary Services’ operations by extensively touring all of Auxiliary’s offices and locations and personally meeting employees throughout our organization.